



2000 range and 5000 range analysers

Service+

This package allows users to return their analysers every six months for a complete service and calibration by professionally trained technicians.

Benefits

- No hidden costs
- Plan work around service schedule
- Enhanced reliability of analyser
- Up to date with latest firmware available
- Time saving with less downtime

Features

- Full calibration and certificate
- Service report
- Email notifications
- Return carriage within the UK included
- 6-monthly service
- Firmware upgrades free of charge as required
- All accessories serviced as requested (if supplied)
- All standard parts covered
- Quick turnaround
- 5 year agreement

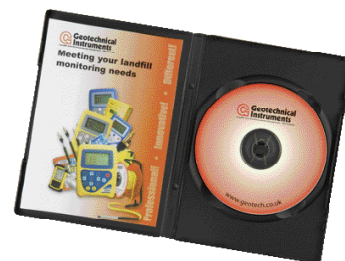


Other

- Service return forms available in packs and via the website
- Customer to provide Geotech with Purchase Order Number
- Only available on 2000 and 5000 series analysers manufactured after 1st February 2007

GAM Software

GAM (Gas Analyser Manager) software enables users to maximise the operation of their gas analyser. It enables both direct and remote communication with the unit. It features a simple upload and download facility and is fully compatible with the latest Microsoft™ operating systems.



Service+

Terms and Conditions

Geotechnical Instruments (UK) Ltd undertakes the following:

1. Provided that the landfill gas analyser is returned every six months at the due service date, it will be completely inspected, serviced and calibrated by professionally trained technicians. All faults discovered during the inspection will be repaired free of charge for the first five years. This excludes faults agreed to have been caused by physical damage, water ingress, abuse or operation that is outside the recommended operating procedures. Such faults will be repaired but at additional cost, to be agreed prior to commencement of repair.
2. If the gas analyser is over five years old, some of the more major electronic parts will become chargeable. In such cases the customer will be notified of any additional cost as soon as possible and prior to commencement of any work.
3. The landfill gas analyser will be altered to the latest instrument software (firmware) modification status where possible. NB. This is not GAM software, but instrument firmware. Certain analysers will be unable to accept certain modifications depending on manufacture date and future product developments and technology.
4. To guarantee service and calibration time a valid purchase order number must be supplied with the unit being returned for service.
5. A fully completed service return form must be supplied with the unit being returned for service. Forms are available in service return document packs and also via www.geotech.co.uk.
6. The interval between service dates will be six months. If a landfill gas analyser is returned to us later than one month after due service date, Geotechnical Instruments (UK) Ltd reserves the right to terminate the Service+ scheme for the unit.
7. If the unit is returned without PO number, no immediate work will be carried out. Geotechnical Instruments will contact customer to obtain PO number but if no valid PO is supplied within 5 working days then Geotechnical Instruments reserves the right to return unit unserviced and also to make a charge of up to £90.00 for administration and shipping costs.
8. The Service+ scheme covers the landfill gas analyser hardware, the instrument software (firmware) and the battery charger. It does not cover the GAM software.
9. Geotechnical Instruments (UK) Ltd reserves the right to adjust the service charge annually based on the (then) current rate of inflation.
10. This offer does not negate or alter the customer's statutory rights.
11. Service+ is only available within the UK.
12. Service+ is only available with the following analysers - GA2000 - GA2000 PLUS - GEM2000 - GEM2000 PLUS - GA5000 - GEM5000 and BIOGAS5000 purchased after Feb 1st 2007.
13. All Geotechnical Instruments (UIK) Ltd standard terms and conditions apply. Available on request.